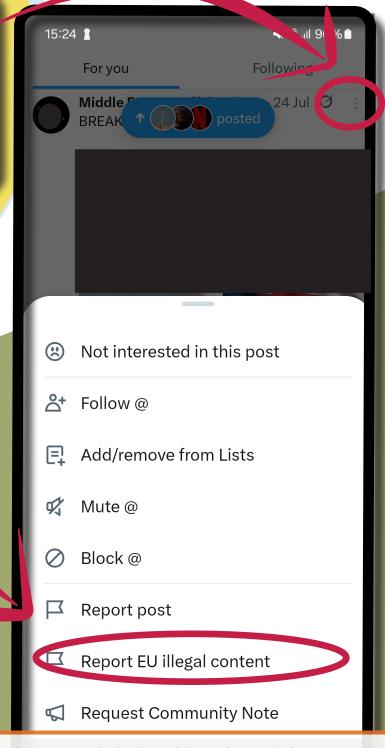


Open the X app on your phone. If you feel a post is breaking the law, tap the three dots and then tap Report EU illegal content.

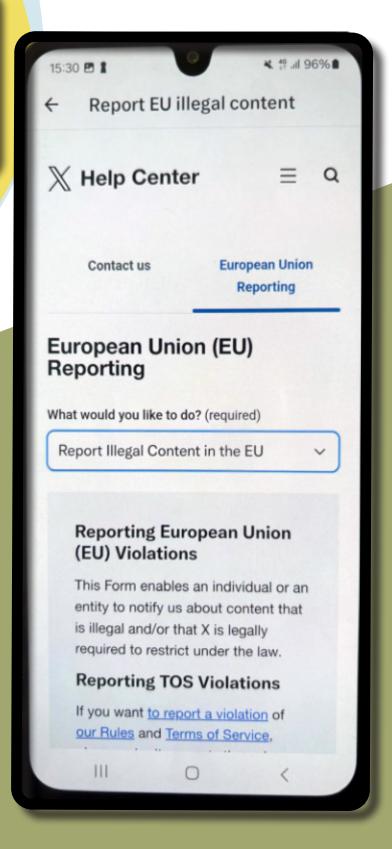


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2

Once you've reported, this screen will appear with information about EU reporting.





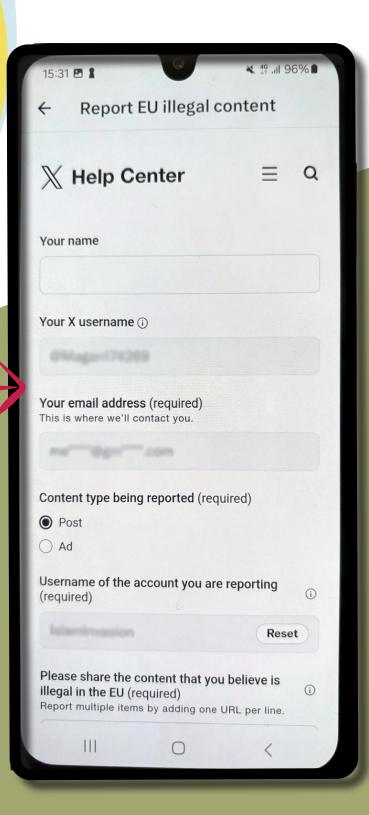
X

Scroll down to the bottom of this page, and you'll see you need to provide your name and email. Some parts of the form may auto

populate based on the link

you're currently reporting.

You'll be asked to select a reason you think the content may be illegal. Once you're finished, you'll be asked to confirm you have a good faith belief that the information and allegations provided are accurate and complete. After confirming this, tap **submit**.







Once you have submitted your report, you will receive an automated email that may look like this.



Hello,

Thank you for submitting a report under Digital Services Act. Our team is now investigating this matter. We appreciate your patience, cooperation, and will follow up as soon as possible.

Thanks, X



5

You'll either receive an email that may look like this, which says that X agrees with your illegal report and the content has been 'withheld' in your country, meaning that the content should no longer be visible in your country.





Hello.

We have received your complaint regarding the following content from the account @

https://x.com/ status/

report key.

In accordance with applicable law, X is now withholding the reported content in Ireland, specifically for the following legal grounds: Illegal or Harmful Speech.

For more information on how to appeal this decision, please see here for our internal appeals system.

For more information on our Country Withheld Content policy, please see this page: https://support.x.com/articles/20169222.

In addition, you may challenge the above decision in an out-of-court dispute settlement proceeding or by filing a lawsuit with a competent court.

Please note that the user who published the reported content may challenge the above decision by filing an appeal to X, in an out-of-court dispute settlement proceeding or by filing a lawsuit with a competent court.

Sincerely,

χ





6

Or you may receive an email like this which says X disagrees with you and won't be removing the content. This email should also have options to appeal this decision.



Hello,

We have received your complaint regarding the account, for the following content:

#### report key:

We have investigated the reported content and have found that it is not subject to removal under the legal grounds of DSA Law in the EU.

For more information on how to appeal this decision, please see here for our internal appeals system.

For more information on how to appeal this decision, please see here for our internal appeals system. In addition, you may challenge the above decision in an out-of-court dispute settlement proceeding or by filing a lawsuit with a competent court.

Sincerely,

)

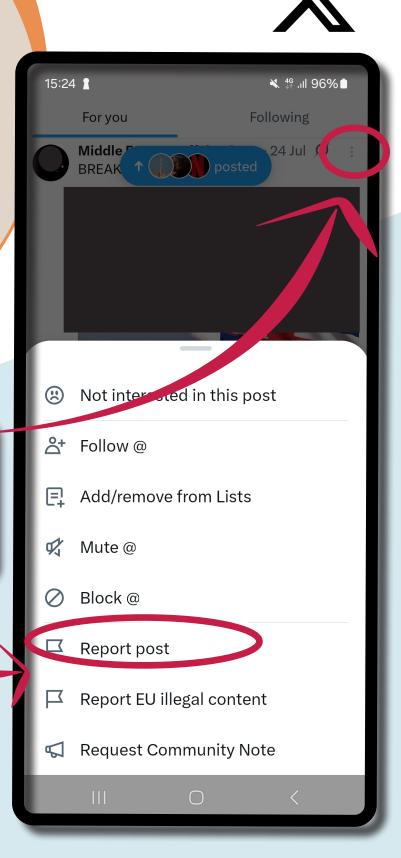


1

In addition to the illegal content reporting form above, if you are logged in to an X account, you have the option to report harmful content if you think it goes against X's rules.

2

Tap the **three dots** on the top right-hand side of the post you'd like to report, then tap **Report post**.

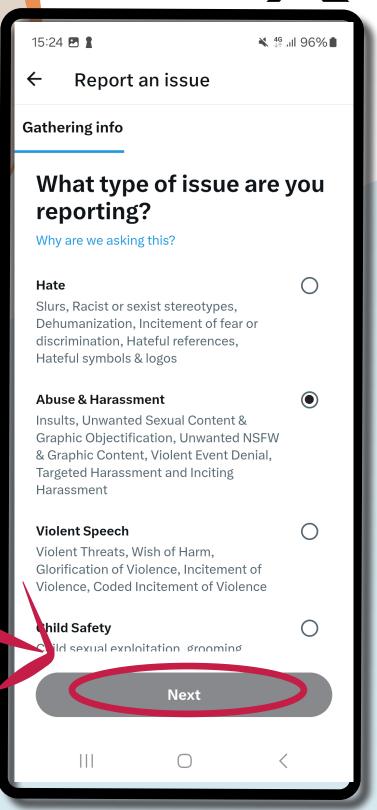




 $\mathbb{X}$ 

3

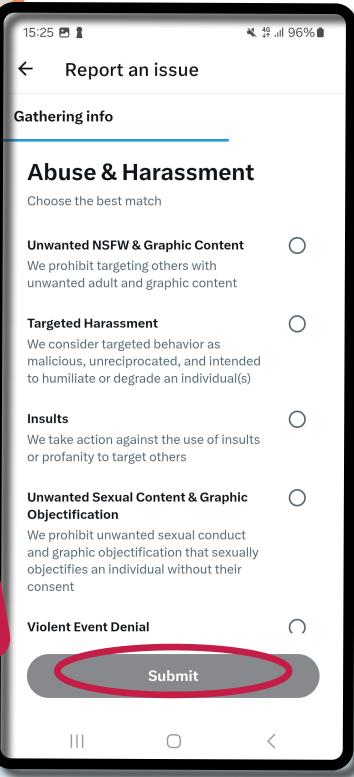
If you're reporting the post as harmful, or a different breach of X's terms and conditions, this table will appear. X provides short descriptions under each option. Tap **next** at the end of this short paragraph.





You'll be asked to give more detail under the topic you've chosen. Once you're finished, tap submit.



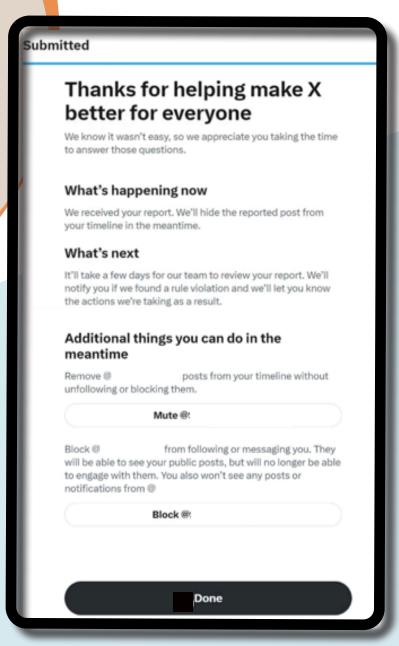




5

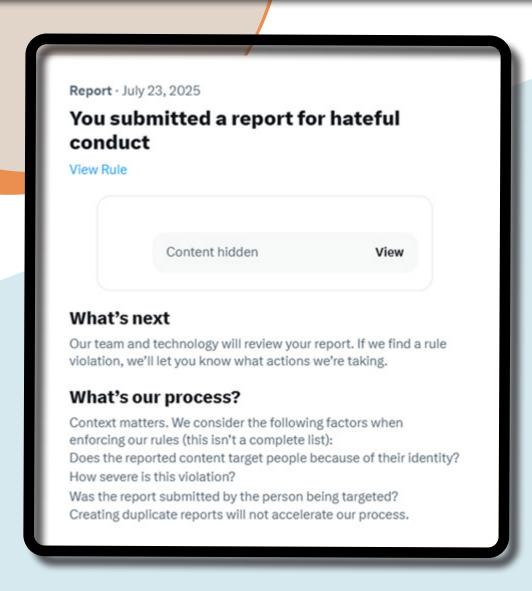
Once you submit your report, you should receive an **acknowledgement** similar to this.







Within a few days, you should receive an email giving you an update on your report, including options to **appeal** the decision.





#### **Links to Further Resources**

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#### X supports

For further support from X, go to

help.x.com/en/safety-and-security/report-a-post and help.x.com/en/safety-and-security/report-abusive-behavior

For more information on what can and can't be reported on X, go to **help.x.com/en/resources/rules** 

#### Coimisiún na Meán resources

For a helpful table of laws in Ireland, go to www.cnam. ie/general-public/online-safety/what-is-illegal-content

See our other guides at www.cnam.ie/guides