
Broadcaster List

Complaint Handling Information

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Coimisiún na Meán

Public Service Broadcasters

Broadcaster Name	Code of Practice	Complaint Email
RTÉ	https://about.rte.ie/contact/complaints/	complaints@rte.ie
TG4	TG4 Formal Complaints Information Irish Television Channel, Súil Eile	gearan@tg4.ie

In general, broadcasters will respond to complaints within 20 working days.

Coimisiún na Meán

Commercial Broadcasters

Broadcaster Name	Code of Practice	Complaint Email
98FM	Complaints www.98fm.com	complaints@98fm.com
Beat 102103	Complaints Beat102103.com	complaints@beat102103.com
C103	https://www.c103.ie/info/complaints/	complaints@c103.ie
Clare FM	Complaints Procedure - Clare FM	complaints@clare.fm
Classic hits	https://www.classichits.ie/more/complaints/	complaints@classichits.ie
Cork 96FM	Complaints - Cork's 96FM	complaints@96fm.ie
Dublin's Q102	Complaints - Dublin's Q102	complaints@q102.ie
East Coast FM	Complaints - East Coast FM	complaints@eastcoast.fm
FM104	Complaints - Dublin's FM104	complaints@fm104.ie
Galway Bay FM	Complaints - Galway Bay FM	complaints@galwaybayfm.ie
Highland Radio	Contact Us - Highland Radio - Latest Donegal News and Sport	complaints@highlandradio.com
iRadio	Complaints - iRadio	complaints@iradio.ie
KCLR	Code Of Practice for Complaints (kclr96fm.com)	complaints@kclr96fm.com
KFM	Kfm Complaints - Kfm (kfmradio.com)	complaints@kfmradio.com
Limerick Live 95FM	Complaints - Limerick's Live 95 (live95fm.ie)	info@live95.ie
LMFM	Complaints - LMFM	edoyle@lmfm.ie
Midlands FM	Complaints - Midlands 103	complaints@midlandsradio.fm
Midwest Radio	Midwest Radio - Complaints	tommy@midwestradio.ie
Newstalk	Contact Newstalk	complaints@newstalk.com
Northern Sound	https://www.northernsound.ie/complaints	complaints@northernsound.ie
Ocean FM	Complaints - Ocean FM	complaints@oceanfm.ie
Radio Kerry	Complaints RadioKerry.ie	complaints@radiokerry.ie
Radio Nova	Complaints (nova.ie)	complaints@nova.ie
Red FM	Complaints Red FM	complaints@redfm.ie
Shannonside	Complaints NorthernSound	complaints@shannonside.ie
South East Radio	Code of Practice - South East Radio	complaints@southeastradio.ie
Spin 1038	Contact SPIN1038	complaints@spin1038.com
Spin South West	Contact SPINSouthWest	complaints@spinsouthwest.com
Spirit Radio	Complaints - Spirit Radio	complaints@spiritradio.ie
Sunshine 1068	Complaints - Sunshine 106.8 (sunshineradio.ie)	complaints@sunshineradio.ie
Tipp FM	Complaints Procedure - Tipp FM	complaints@tippfm.com
Today FM	https://www.todayfm.com/uncategorized/complaints-tfm-480965	complaints@todayfm.com
Virgin Media	https://www.virginmediatelevision.ie/contact	vmtvcomplaints@virginmedia.ie
WLR FM	Code of Practice WLRFM.com	complaints@wlrfm.com

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Coimisiún na Meán

Community Broadcasters

Broadcaster Name	Code of Practice	Complaint Email
Claremorris Community Radio	https://ccr946.ie/complaints/	manager@ccr946.ie
Community Radio Castlebar (CRCFM)	CRCfm - Online	complaints@crctfm.ie
Community Radio Kilkenny City	https://crkc.ie/contact/	complaints@communityradiokilkennycity.ie
Community Radio Youghal (CRY104FM)	Code of Practice on Complaints Handling • CRY104FM Community Radio Youghal	admin@cry104fm.com
Connemara Community Radio	Complaints - Connemara Community Radio (connemarafm.com)	grainne@connemarafm.com
Cork Campus Radio-UCC FM	https://www.ucc.ie/en/983fm/contactus/codeofpractice/	radio@ucc.ie
Dublin City FM	https://www.dublincityfm.ie/code-of-practice/	briancommins@dublincityfm.ie
Dublin South FM	React App (dublinsouthfm.ie)	complaints@dublinsouthfm.ie
Dundalk FM	https://www.dundalkfm.com/contact/complaint/	complaints@dundalkfm.com
Flirt FM	https://flirtfm.ie/complaints/#:~:text=The%20complaint%20should%20be%20sent,to%20feedback%40flirtfm.ie.	feedback@flirtfm.ie
Life FM	http://www.lifefm.ie/life/Content/About-Us/About-Us-Code-of-Practices.html	complaints@lifefm.ie
Liffey Sound FM	Code of Practice on Complaints Handling – Liffey Sound (liffeysoundfm.ie)	stationmanager@liffeysoundfm.ie
Near FM	https://nearfm.ie/contact-us/	complaints@near.ie
Phoenix FM	https://www.phoenixfm.ie/complaints/	info@phoenixfm.ie
Radio Corca Baiscinn	https://rcb.ie/complaints-procedure/	info@rcb.ie
Radio na Life	Complaints – Raidió na Life – 106.4 FM – Cuisle na Cathrach (raidionalife.ie)	gearain@raidionalife.ie
Ros FM	https://www.rosfm.ie/contact/complaints/	manager@rosfm.ie
Tipp Mid West Radio	Programme Complaints - Tipperary Mid West Radio (tippmidwestradio.com)	reception@tippmidwestradio.com
West Limerick 102 FM	Privacy Statement – West Limerick 102 FM	reception102@gmail.com
Wired FM (Mary Immaculate College)	Complaints – Wired FM	manager@wiredfm.ie

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Coimisiún na Meán

Content Provision Broadcasters

Broadcaster Name	Code of Practice	Complaint Email
Eurasian	Complaints Setanta Sports	legal@setantasports.com
Premier Sports 1 & 2	https://premiersportsireland.com/complaints-procedure/	complaints@premiersports.com
Setanta Philippines	Complaints Setanta Sports	legal@setantasports.com
Setanta Sports 2	Complaints Setanta Sports	legal@setantasports.com
Setanta Sports Ukraine	Complaints Setanta Sports	legal@setantasports.com
SIS	https://www.sis.tv/wp-content/uploads/2023/06/Code-Of-Practice-Complaints-Handling-SIS-Media-Ireland.pdf	legal@sis.tv
United Christian Broadcasters	https://www.ucbireland.ie/faqs/	info@ucbireland.ie
Virgin Media Four	https://www.virginmediatelevision.ie/contact	vmtvcomplaints@virginmedia.ie
Virgin Media Sport Extra	https://www.virginmediatelevision.ie/contact	vmtvcomplaints@virginmedia.ie
Virgin Media Three	https://www.virginmediatelevision.ie/contact	vmtvcomplaints@virginmedia.ie
W Sport	https://www.w-sport.com/complaints-procedure/	complaints@w-sport.com

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